



## Terms and conditions

### Friend's referral

#### How does the Friends Referral Work?

You fill in your friend's contact details on our website via this link: [soly-energy.co.uk/friend](https://soly-energy.co.uk/friend). After receiving the contact details, we will get in touch with your friend. Once your friend signs the agreement, becomes a Soly customer and after the solar panels are installed on their roof, you will receive the amount of the friend's referral in your bank account within ten days. Your friend's discount will be deducted from the total amount in the offer. This action does not apply if the referred friend has already been in contact with Soly before you referred this friend to us. You can refer more than one friend.

#### When will someone become a 'Customer'?

Someone is considered 'our customer' when: they sign a contract with us, the solar panels are installed on the roof and the (first) payment is received by us. Our regular terms and conditions apply to all our customers.

#### Can you participate?

You can participate in this promotion if you: are a Soly customer, or if you are in the quotation process but not yet signed the quotation. You also need to act in a personal capacity because commercial and business-related actions are excluded from participation. We ask you to obtain consent from the relevant person first before sharing personal data with us. For more information on personal data processing, please refer to the privacy policy on our website.

#### Multiple Submissions per Friend

If one of your friends is referred by several people, only the first person who will receive the amount. A new Soly customer can only be referred by one person. Therefore, we always verify if a customer has been referred by someone else.

#### Changes to the Terms

Soly reserves the right to change these terms and conditions for the Friends referral without prior communication. We have the right to withdraw you from these action if we suspect fraud or if actions do not align with the terms and conditions of Soly South Africa and the Friends Referral terms and conditions.